



Fall 2020

## President's Message

Dave Johnson, MS, LPC

Happy Thanksgiving and Merry Christmas to All of You!

This year has certainly been a year like no other. All of us have had challenges that could not be anticipated at the start of 2020. Each and every one of us has had to alter our routines to manage the impact of covid-19. Our clients are no different, and for most, the negative impact has been much more pronounced. Loss of jobs, loss of family and other support systems, seeing the virus infect so many of their family and friends, all have taken its toll on our clients. And on Glory House staff. The devastation is very real; during the early stage of the pandemic our drug testing program saw use at 3 to 4 times the rate of the usual level. We saw clients drop out of treatment at 3 times the rate we usually experience. Uncertainty and fear were rampant. **As staff, part of our job was to help instill calm and direction, even when we too were feeling some of those same things.**

My hope for Thanksgiving is that in spite of all the challenges 2020 has been, we all are able to identify things we are grateful for. Most of us still have our health. As tough as the pandemic has been on our clients, most have maintained or have been able to find employment. As often as our agency has had to navigate the impact of covid-19, Glory House is still vibrant and healthy overall. As staff and clients have contracted covid-19, none have been hospitalized nor have deaths occurred. All of these things and many more are among the blessings we have been given. **Gratitude is paramount in the face of adversity.**

As Christmas draws near, we get to celebrate the birth of Jesus. Grace and hope lives eternal. Our clients will experience the blessing of Christmas in the midst of the pandemic chaos. Our staff will see the joy of providing a Christmas experience to people that most likely haven't experienced a meaningful Christmas in many years. Glory House is in the business of providing hope and opportunity. And no matter what is happening in the world, our mission remains the same: **"Helping people claim their lives with Christian compassion, resources and support."** Hope and opportunity is our path. We need your help to do this however.

As Glory House has managed the pandemic by reducing client numbers and shutting down totally some of our business operations, this has had a significant impact on our agency financially. We have been so fortunate that our Capital Campaign for the apartments has done so well. Thanks to all of you for making that happen. However, a gap still remains in our operational budget as we decreased our services to keep clients and staff as safe as possible during this pandemic. As we go into this Holiday season, **please use the enclosed envelope to send a gift to help our agency to do what we do best; which is offering hope and opportunity.** Thank you for your consideration.

*Peace and Blessings to All of You.*  
Dave

## CAMPAIGN UPDATE

Our Chamber Appeals campaign raised over \$1.2 million for Safe, Sober and Affordable Housing at Glory House Apartments. We are extremely grateful to all the businesses, churches, organizations and individuals who have contributed generously for this important project. The Community Room on the 4th floor is dedicated in memory of Pastor Roger Fredrikson, the founder of Glory House in 1968.

Almost all of the 25 efficiency units in Phase 1 are occupied, and 12 step meetings are held every week. Additional donations will help prepare for Phase 2 which is still "on the drawing board." You may use the envelope enclosed in this newsletter to mail a gift, or donate online at [www.glory-house.org/donate](http://www.glory-house.org/donate)

*Helping people claim their lives with Christian compassion, resources, and support.*

## In this Issue CAMPAIGN UPDATE

## SANDS WOMEN THANKED

## QUOTE FROM A CLIENT

## UNITED WAY 2021 FUNDING

## COVID UPDATE

## VETERAN COUNSELOR'S PERSPECTIVE

## O'CONNOR DONATION

## IN MEMORIAM

## HALLOWEEN

## PHOTOS FROM GLORY HOUSE

**Check us out on Facebook to read reviews just like these!**

**CM expresses appreciation for Glory House:** *Thank you for the amazing help and advice you taught me when I was there. I'm doing great!*

**JM writes about a former client:** *You're an inspiration, Joe. I'll share this video because your words have so much meaning, and people need to see you now. Keep going, and keep helping, because you got it, man.*



[facebook.com/gloryhouse](https://www.facebook.com/gloryhouse)

## The Glory House

4000 S. West Ave.

Sioux Falls, SD 57105

(605) 332-3273

[www.glory-house.org](http://www.glory-house.org)

## Board of Directors

Eric Gulden, President  
 Ryan Kolbeck, Past President  
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 Kent Alberty  
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 Pat Azzara

## Sands Women Thanked for Spontaneous Cheering

Glory House was pleasantly surprised to receive this note recently:

*This note of thanks is long overdue. Since April of 2018 I have been a member of the gym down the street. We run towards and past your facility weekly. I began at 340 pounds, extremely insecure about people seeing me try to run/jog. Every single time any of your ladies are outside, they have cheered me on, clapped and encouraged me to keep going. Every time for over two and a half years. Clearly, the community you all foster is beyond impressive. Please know how much of an impact this has made on me. Sincerely, SG*

In recognition of this spontaneous and unselfish encouragement that they gave, the Sands clients were treated to specialty non-alcoholic drinks, compliments of a local employees' group as their "Jeans Day" donation.

## COVID Update

Glory House has not been spared the impact of the coronavirus pandemic. To minimize the risk to both our clients and staff, we took dramatic measures including:

- decreased our client numbers by about 50% in the spring, and again in October;
- purchased telehealth equipment (phones, cameras, i-pads, etc.);
- replaced in person sessions with virtual ones for individual and group counseling, classes and meetings;
- allowed specified staff members to work from home when possible;
- purchased plexiglass shields for the desks; thermometers;
- established disinfecting protocols and provided face masks for clients and staff;
- arranged alternate housing for clients who became infected;
- Continued providing Drug testing and EM services from May to October, while other agencies in our area stopped offering these services.

In the spring we had very few cases among our staff or clients; more recently we have seen more cases, reflecting the increase throughout the local area. Staff have been extremely flexible in going the second mile by taking extra shifts and extraordinary responsibilities to allow us to fulfill our mission of **Helping People Claim their Lives with Christian Compassion, Resources and Support.**

Government financial support along with a grant from the Sioux Falls Area Community Foundation have been instrumental in allowing us to keep the doors open during this unprecedented time. It is noteworthy that abuse of drugs and alcohol have increased throughout the country, underscoring the importance of the recovery services provided by Glory House.

### *A client quote about the change in his thought process that took place at Glory House:*

I started getting involved in group discussions. It was great to have feedback from people who understood where I was coming from. I was finally in a place where I wasn't the black sheep. Honesty, accountability, trust, commitment and service work! Those were just words before I came here. They became reality and a way of life to a person in active recovery. Glory House gave me my life back. I am forever grateful to this place. SB

## UNITED WAY FUNDING APPROVED FOR 2021

Glory House has applied for funding from the Sioux Empire United Way, and has received approval for support of our Case Management program (pending the results of its fall, 2020 campaign). Case Managers at Glory House provide a variety of vital services from transportation to medical and legal appointments to procuring winter clothes and work boots to assisting clients with obtaining employment, a driver's license, Veterans and disability benefits (and much more). Several of our staff have been contributing to the local United Way for many years by payroll deduction, and we look forward to having some of these dollars come back to us next year!

## Halloween at Glory House



Halloween at Glory House lacked the usual haunted house due to the spike in COVID-19 cases. Clients were however treated to candy and other snacks. Several staff dressed up, too—can you recognize Alan, Allison, Angela, Chasity, Kari, Kelly and Stephanie?

## O'Connor Donation

The O'Connor Company of Sioux Falls has recently donated and installed "Global Plasma Solutions" air purifiers on all of the furnaces in both residential buildings of Glory House, to improve air quality for our residents and staff. This generous donation may also help to reduce the chance of illness. We may have already begun to notice fewer odors or musty smells. A huge "THANK YOU" to the O'Connor Company!

## IN MEMORIAM

Glory House lost a long-time employee in May with the sudden death of Craig Wittrock who served in various roles over several years. A brief memorial event was led by our volunteer chaplain Jason Mueller, and a tree was planted in Craig's memory.



Longtime board member Cindy Howard died in July after a long illness. An attorney with a passion for the mission of Glory House, Cindy worked faithfully on our newsletter for many years, took numerous photos and contributed much of the content for our capital campaign brochure last year. In addition, Cindy helped to foster a strong relationship between Glory House and her church, First Presbyterian.

**Veteran counselor's perspective:** *We meet the clients where they are at. If we push too much, we will lose them. Recently I was working with a client on their recovery plan, and I came on too strong. She felt like I wasn't supporting her and walked out. I realized I pushed too hard; we need to give that little nudge in the right direction. And sometimes our timing is off, too.*

*We're like detectives, trying to find their real issues. Sometimes they are in denial, and we nudge that away a little bit at a time. It takes a while.*

*We try to help them see how they can get their needs met in a different way. Being irresponsible seems like fun, until you get caught. Meeting spiritual needs is part of it, too--and the need for purpose, and belonging.*

*Some of our clients are out of balance; they have no Moderation button, so we need to help them get some balance and structure in their life.*

*No matter what stage they're in, we work to help them get to the next stage. It's all about timing.*

**TR Maves has been a counselor at Glory House for the past 29 years. Find more "Tuesday Treatment Tips" from our counselors on the Glory House Facebook page!**

## Here is a list of items that Glory House needs...

- Bicycles and bike locks
- Gloves/hats
- Work boots & Steel-toed boots
- Calendar Planners
- Bus passes
- Postage stamps
- AA/NA books
- Winter coats
- Carpentry Tools
- Underwear (new)
- Socks
- Feminine Hygiene products
- Art Supplies
- Christian or Family-friendly movies

### For the rewards closet...

- Candy
- Notebooks
- Towels
- Home essentials

- Movie tickets
- Plastic hangers
- Greeting cards
- Stationery
- Deodorants (men's & women's)
- Wallets (men's & women's)



**The Glory House**  
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Non Profit  
Organization  
U.S. Postage  
**PAID**  
Permit No. 1234  
Sioux Falls, SD



**Glory House**

**Electronic Monitoring**

**605-988-9116**

**ctowns@glory-house.org**

**Outpatient Services**

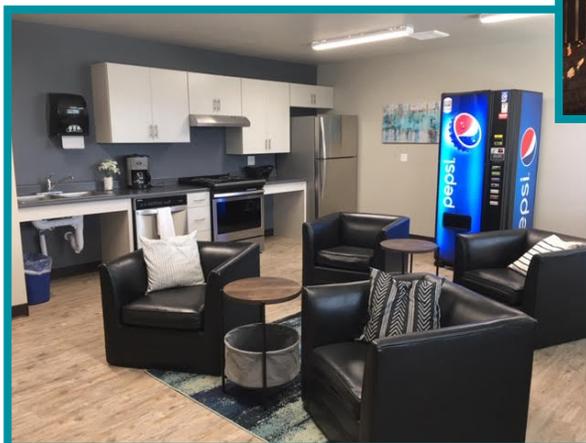
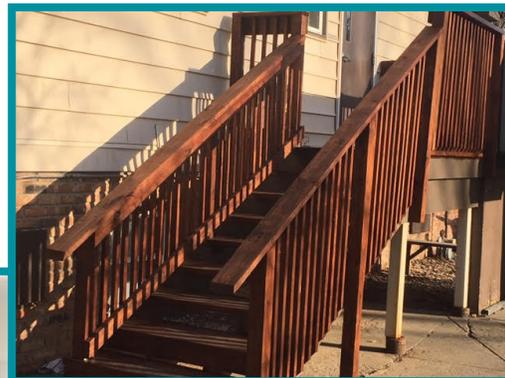
**605-988-9123**

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send an e-mail to: [contact@glory-house.org](mailto:contact@glory-house.org)

**The Main Building at Glory House  
has a new deck and stairway,  
thanks to generous product  
donations from Schoeneman's  
and Scott's Lumber.**



***Community Room given in  
memory of Roger Fredrikson***